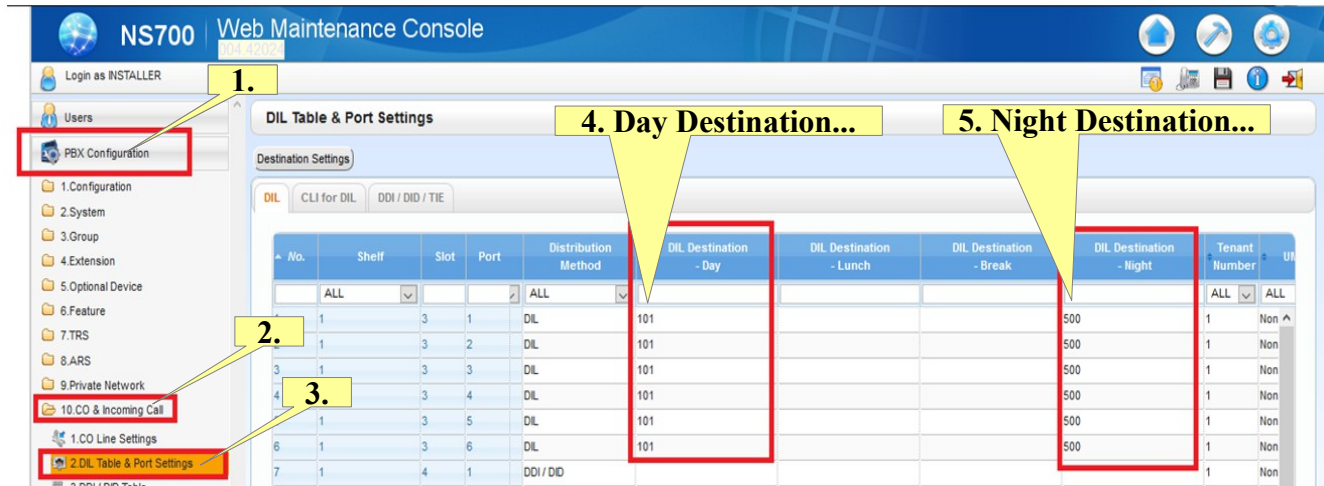TelQuest International
973-808-4588

Telquest Tech Support
Panasonic NS700 System
Incoming Calls are Sent to Mailbox 101 at Night

I am using Extension 101 as an example.

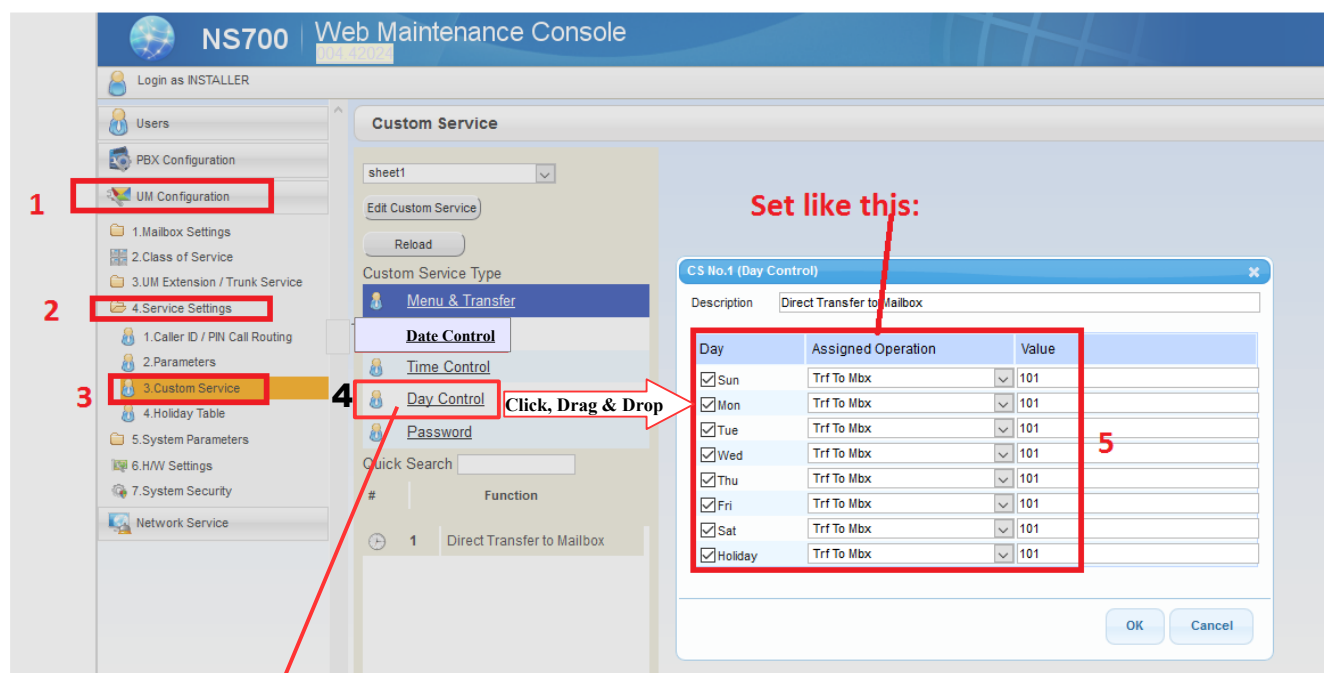Day= Ring 101
Night= Go to Auto Attendant

I am using Custom Service Menu 1

Custom Service Menu 1

All calls in go directly to mailbox 101

This shows how a call coming in at any time goes directly to Mailbox 101

Click on Day Control and Drag it out into the field to the left and then Drop it...
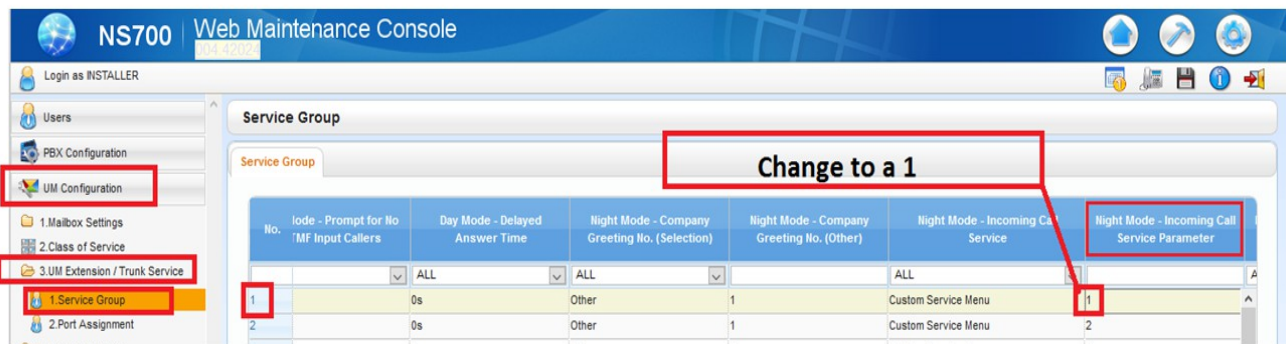
Page 2

By default, Night Mode is set to Custom Service Menu 2.

You need to change it to Custom Service Menu 1.

Note:
This is an example, your Custom Service Menus and Extensions may be different.

Set Service Group to use Custom Service Menu 1 for Night Service.

In Day Mode, calls will ring Extension 101

In Night Mode, calls will be sent DIRECTLY to Mailbox 101.

You can use different Custom Service Menus and Extensions.

This is an example that shows you the concept.